

## [Henley Forum Members – find out what’s new and exciting!](#)

Dear Henley Forum partner –

Here’s a quick look at what’s coming up for Henley Forum Members this Spring. In this edition:

- **What’s coming up?**
  - **\*\*BOOK NOW\*\*** for our next Members’ event: Tech trends changing the workplace (21 April). *Find out more:* [21 April – Themed event: Tech trends changing the workplace](#). Book with Ellie: [henleyforum@henley.ac.uk](mailto:henleyforum@henley.ac.uk)
  - **\*\*SIGN UP NOW\*\*** for our new [Virtual Learning Sets](#), starting April
  - **\*\*REGISTER YOUR INTEREST BY 29<sup>TH</sup> FEB\*\*** for our [research projects](#). If you’re interested, please tell us: [henleyforum@henley.ac.uk](mailto:henleyforum@henley.ac.uk) We’ll contact you for an informal chat.
  - **THF network:** Have your say!
- **Reflections and insights**
  - **Henley Forum 20th Annual Conference (5-6 Feb).** We celebrated our 20th anniversary, with reflections on the past and thoughts on the future. We also celebrated excellence in practice with the Henley Forum 2020 Awards. *Find out more.*
  - **Members’ event: Facing the Future (26 Nov).** We were joined by thought-provoking speakers as we look towards the future of work. *More info:* [Facing the Future](#).
  - **Virtual Peer Assist (13 Dec).** We re-introduced this format in December and had lots to learn. *More info:* [Virtual Peer Assist](#).
- **News round-up since October 2019**
  - [Research update](#); [new team member](#); [accommodation at Henley Forum events](#).

For regular updates on all things Henley Forum, follow us on social media

**LinkedIn: [The Henley Forum](#)**

**Twitter: [@henleyforum](#) [#henleyforum](#)**

*Did you know, we live Tweet from all our Members events, so you can join in online, even if you can’t be there in person?*

## Your round-up of what's coming up

### 2020-21 Henley Forum programme

Over the Autumn we asked Henley Forum Members about their most pressing needs and priorities. In response, this year's theme is 'Becoming Agile'. We are rather excited about this year's programme and hope you will be too. More details can be found in the [Henley Forum Members' Calendar 2020-21](#).

### Research Projects

1. Meaningful measurement in a dynamic environment
2. In it for the long haul: Rising to the challenge of sustaining KM & OD
3. Energy commitments in change: Sustaining engagement and avoiding fatigue

### Looking Ahead

- Knowledge Management Advanced Course (23-24 June)  
We are back with our popular course with **Chris Collison** again at the helm. If you attended > 3 years ago, maybe it's time for a refresher?
- Advancing your Change and OD Practice (22-23 September)  
The word is out! Our Organisation Development programme is beginning to make quite a name for itself. And you don't need an OD role to benefit. It's for anyone who needs to land change with people. Delivered by two leading OD practitioners, our very own **Dr Sharon Varney** and **John Hovell**, Stratactical

### Tailored Support

- Virtual learning sets  
A powerful format to gain support and challenge from peers in other Member organisations to help you make progress on your more challenging work problems. Our first set starts in April, so make sure you register your interest with [Ellie Done](#). To know more about the Virtual Learning Sets, [click here](#).
- Virtual peer assist  
We were delighted to re-introduce the Peer Assist, with a new virtual format, into our Members programme in 2019. You can find out more about the format [here](#). If you have any requests for help, please get in touch with [Dr Divyata Sohal](#), our Henley Forum Network Lead.

**\*\*BOOK NOW\*\*** or preregister your interest with [Ellie Done](#).

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## BOOK NOW!

### Members' Event: Becoming Agile

#### Part 1: Tech trends changing the workplace (21 April)

In line with this year's theme, '**Becoming Agile**', at our next Members' event, we will be looking ahead at the tech trends that are shaping the workplace. We will consider the impact of these trends on how we work, the organisational and human challenges, and opportunities for being agile for organisational growth.

Sessions include:

- **Powering data driven knowledge strategies with Mercer Optics** – *Tommy Lowe, Senior Manager, KM Enablement and Innovation, Mercer*
- **Mercer Brain: Transforming content findability through artificial intelligence** - *Jacek Wlodarski, Senior Manager, KM Enablement and Innovation, Mercer*
- **How can your people networks accelerate change?** - *Jeppe Vilstrup Hansgaard, CEO, Innovisor*
- **A CALM approach to leading in a digital age** - *Lauren Vargas, Digital Dragon Wrangler, Your Digital Tattoo*
- **Making sense of tech trends changing the workplace** – *David Gurteen*

This is Part 1 of 3 events around this year's theme of Becoming Agile. Why not sign up for all three?

- Part 1: [Tech trends changing the workplace](#) (Tuesday 21st April)
- Part 2: [Becoming digital, the human face](#) ( Wednesday 15th July)
- Part 3: [Engaging a contingent workforce](#) (Tuesday 24th November)

Members have TWO places included. Book now with [Ellie Done](#).

This is a Members event. If you'd like to invite a colleague from another organisation to experience The Henley Forum for themselves, we have a strictly limited number of guest memberships\* available at a nominal price of £195 +VAT.

\*Guest membership is a one-time offer. It is NOT an alternative to Membership.

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## THF network

This year we will be actively developing The Henley Forum network to help you stay connected with one another and with what's going on. We are excited to explore some new formats, virtual and face-to-face, to facilitate informal peer learning, encourage reflections and conversations and share and celebrate member stories.

Here are some ideas we will start with this year:

- **curated connections** - new opportunities for informal contact between members to share ideas and provide stretch and challenge
- **creating learning spaces** - for members to reflect on learnings from events and projects and engage in collaborative sensemaking to help them apply the knowledge and insights gained
- **celebrating successes** - following the success of The Henley Forum 2020 Awards, we want to actively recognise and celebrate our members' stories and excellence in practice
- **THF community communications** – Members newsletter, a revitalised Knowledge Flow

We would love to hear your ideas and suggestions. Get in touch with Divyata ([d.sohal@henley.ac.uk](mailto:d.sohal@henley.ac.uk)), our Henley Forum Network Lead, to have a conversation about THF network.

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## Reflections and insights on what's been happening

There have been lots of things going on for Forum Members since our last newsletter in October. Here are some of the highlights:

### Henley Forum 20th Anniversary Conference (5-6 February)

We celebrated our 20th Anniversary at the Henley Forum Conference on 5-6<sup>th</sup> February! The theme for this year's conference was **Collaboration for innovation: Celebrating leading-edge practice**. At this very special 20<sup>th</sup> Anniversary edition, we reflected on the knowledge and insights accumulated over the last 20 years to identify challenges and opportunities for the future. You can access the conference proceedings [here](#).

Our keynotes and sessions included:

#### **Keynote speakers**

- [Dr Nicola J. Millard](#) - Productivity, the digital workplace and the Collaboration Conundrum
- [Professor Edward Truch](#) - The Henley Forum: Reflections on the Future

#### **Conference speakers**

- [Dr Cara Antoine](#) - THOUGHT LEADERSHIP: Make it Personal: Discover the 5 Themes of Human Collaboration in the Workplace
- [Sue Ells and Chrissy Jacques](#) - PRACTICE LEADERSHIP: Collaborative leadership - the why and the how

- [Dr Susann Gjerde](#) - PRACTICE LEADERSHIP: Rethinking leadership development in the face of unremitting change
- [Dr Sharon Varney](#) - RESEARCH INSIGHTS: Tools for building change-ready teams
- [Dr Ann Parkinson](#) - RESEARCH INSIGHTS: Shaping positive work relationships with the 'Happy App'

### **Henley Forum 2020 Awards:**

We celebrated excellence in practice with our [Highly Commended Award Winners](#) and members of our expert judging panels. [Professor Eddie Obeng](#) joined us for the formal presentation of the Highly Commended Awards and the Overall Winners:

- **Western and Southern Financial Group: Knowledge Services Team** (overall winner – Advancing Practice in Knowledge and Organisational Learning)
- **NHS Health Education England: Corporate Portfolio Team** (overall winner - Advancing Change and Organisational Development Practice)

Congratulations to all our winners!

Here's what attendees had to say about their conference experiences:

- *I had a fantastic time, lots of useful ideas to take away back to my team. I've already sparked some enthusiasm for the 3 chilli conversation idea today!*
- *An absorbing, stimulating and emotional two days. What's not to like? The conference has given me the necessary energy and confidence to make some changes to the way I spend my time. Less time banging my head against brick walls that I don't really care about. More time with people who care about life, the universe and everything and are open to changing the future of knowledge work.*
- *We loved the conference and thought it was definitely the best yet. So much positive energy in the room and the conversations.*

We also released a special 20<sup>th</sup> Anniversary booklet, reflecting on and showcasing the wealth of knowledge and insight we have co-created with our members over the last 20 years. This booklet consolidated 20 Top Tips and 20 Questions for Reflection to develop knowledgeable practice. You can access a copy of the booklet with links to all previous Henley Forum projects and resources [here](#).

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### **Members' event – Facing the future (26 November 2019)**

At our members' event, we looked at the future of work, the trends we are most interested in and most terrified of. You can access the slides [here](#).

Sessions included:

- Starting digital transformation the people way – *Andrew Pope, Innosis*
  - You can access the resources on designing digital collaborations [here](#) (printed and digital versions). Andrew’s Community Manager Playbook can be downloaded for free using the coupon code ‘community’.
- Future workplaces: looking different, being successful - *Claire Hodgson, Joint Artistic Director, Diverse City*
- Designing for human motivation and engagement through gamification – *Behnam Bashokooh, Program Manager, Fluor Corporation*
- Agile Project Ninja! Gamification in practice – *Tania Vercoelen, Learning Designer*

We also reflected on the insights and learnings from the day to identify topics and priorities we are most interested in for 2020-2021. These insights were instrumental in shaping our agenda for the year.

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## Tailored support - Virtual peer assist (13 December 2019)

In December, we re-introduced this format to our programme. Facilitated by Chris Collison, we helped Helen Gillman, IFAD, explore the strategic use and sustained growth of communities of practice. The session was great because of your inputs and willingness to share stories and experiences! You can now access the recording [here](#).

Going forward, we will continue to explore the virtual format as part of THF network, making it possible for you to connect with other members for tailored support on your wicked problems. Find out more about the virtual peer assist format [here](#).

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## News round-up since October 2019

### Research update

Our research projects came to a close. The findings and insights were shared by the respective project teams at our 20th Anniversary Conference on 5-6 Feb. You can now access the project reports and presentation slides here: [Building change-ready, change-capable teams; Shaping positive work relationships](#)

### New team member

We’re delighted to welcome Dr Divyata Sohal to the Henley Forum team as our Henley Forum Network Lead. Divyata has a varied background, with a degree in Psychology, Masters in Sport and Exercise Psychology and a PhD in Knowledge Management. As an academic-practitioner, she was instrumental in transforming knowledge management and

organisational learning practice in a UK high-performance sport institute through systemic change, transformational leadership and organisational networks. As such, she understands the value and mechanisms of research in shaping practice in a dynamic context.

### **Accommodation at Henley Forum Events**

Good news! You can now book accommodation for any of the Henley Forum events directly via the Henley Business School Hotel Booking System

<https://bookhenley.hospitalityuor.co.uk/>

Delegates planning to attend a Henley Forum event will be supplied with a **Promotion Code**, which they can use to get discounted rates on bedrooms via the website link above.

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We hope you've enjoyed this newsletter.

**From the Henley Forum team**