Advancing Knowledge & Organisational Learning Practice – Shortlisted Applicants

The National Lottery Community Fund - Whole Fund Knowledge and Learning Team

Full Name: Whole Fund Knowledge and Learning Team
Organisation: The National Lottery Community Fund
About: Team Members:
Julia Parnaby – Senior Head of Knowledge and Learning
Anne-Mari Hall – Senior Knowledge and Learning Manager
Zoë Anderson – Knowledge and Learning Manager
Ewan Davison - Knowledge and Learning Manager
Dave Rowlands - Knowledge and Learning Manager
Nick Smith - Knowledge and Learning Manager
Emma Wakeling - Knowledge and Learning Officer
Jo Woodall - Knowledge and Learning Manager

The team took on the challenge of sharing learning and insights from community projects of The National Lottery Community Fund. With grants worth over £500m in over 12,000 projects, navigating and articulating knowledge was an obvious test.

To tackle this, they had to begin with finding new ways of gathering knowledge to make it practical, accessible and meaningful. Besides testing a range of approaches, they piloted knowledge sharing sessions in local and regional offices and built a SharePoint knowledge bank and an external evidence library to share meaningful, engaging, trusted and readable content that they created. The quality, practicality and uniqueness of their work has not only attracted enthusiasm but is now being shared widely at events, demonstrating that value the National Lottery adds to the UK society is beyond money.

Their work is a powerful example of where hidden knowledge could have considerable societal value. It is a well-rounded approach to improving knowledge sharing and learning practices using a diversity of tools.

"The team have transformed KM giving us easy access to resources, skills and rich learning. This improves our decision-making and planning and it’s made a huge difference to our meetings with senior stakeholders including Ministers and Commissioners." – Dawn Austwick, Chief Executive, The National Lottery Community Fund