

Henley Forum – spring/summer newsletter 2018

Dear Henley Forum partner

We're rather excited about our NEW Spring/Summer Programme and we hope you will be too. This newsletter tells you what you need to know. [Book NOW](#).

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A pdf version of this newsletter is attached to this email, along with:

- [draft agenda](#) for our April meeting
- [flyers](#) for our Research Summit: Embracing Difference and the Advanced Course in Knowledge Management
- and the outline of our whole [2018/19 Henley Forum programme](#).

Welcome to our new Members

You've probably met some of our new Members already. But we wanted to formally welcome **KPMG, Fluor** and **Big Lottery Fund** to the Henley Forum community. And a very warm welcome back to **Financial Ombudsman Service** and **HMRC**.

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18 April – Activating Organisational Learning

In a changing world, activating organisational learning can make the difference between success and decline. Our speaker and workshop sessions will explore **Big Data to Learning Transfer**, stopping to consider how you can use **coaching, action learning** and embedding **lessons learned** to activate organisational learning. Join us to develop new, actionable insights, on this important topic.

We'll be hearing from **Simon Atkinson** from *Ipsos* and **Christine Astaniou** from the *Financial Conduct Authority*, and from leading coaching expert, **Dr Jonathan Passmore** from the *Henley Centre for Coaching*. With workshop sessions from **Paul Matthews** from *People Alchemy*, and the Henley Forum's **Michael Craven**.

Sharon Varney will be kicking off *The Henley Forum Listening Project*, giving you the chance to have your say on knowledgeable practice for the next 10 years. And **Chris Collison** will be inviting you to help shape our November Hackathon.

Make the most of all your places. *Why not reach out and bring someone new into the conversation?*

Draft agenda is attached. [Book now](#).

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21 May – Research Summit: Embracing difference

A Research Summit for change agents: Exploring how to encourage acceptance of different ways of working.

**Are you meeting resistance to alternative working practices or new ideas?
How often do you hear 'yes but...'?**



Reconfiguring roles, routines, and rhythms of work is disruptive. Demands to do things differently tend to upset people's accustomed behavioural patterns, sense of security and emotional equanimity. Some individuals and groups react positively to the chance to change, some have a negative response.

Professor Jane McKenzie will lead this 1-day Research Summit, which will examine the underlying reasons for resistance and explore some tools and techniques designed to open people's eyes to the virtues of the new and different.

The Summit starts at 9.30 and ends at 17.00 on Monday 21st May 2018.

More details attached. It's not long away, so please [book now](#).

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27 June – Advancing Knowledgeable Practice

We are expecting some lively discussions about Advancing Knowledgeable Practice. If you are involved in knowledge management work, don't miss it.

- **Knowledge Management Room 101.** In this workshop session, hosted by **Tim Andrews** from *Stretch Learning*, our expert panellists will make some compelling and perhaps controversial cases about their pet peeves in the world of KM – things they believe are wrong, unhelpful or have simply had their day. Then you get to discuss the options and decide what gets consigned to Room 101. Our expert panellists include **Chris Collison** from *Knowledgeable Ltd* and **Cora Newell** from *KM Insight Consulting*.
- **Preparing for tomorrow, the ISO KM standard and you.** The ISO KM standard is coming in 2018 – presenting both challenge and opportunity for knowledge management. Some say it will be a game changer, others are more circumspect. Make up your mind, or change it, in this interactive session hosted by **Patricia Eng** and **Paul Corney** from *Knowledge et al*. We are hoping for more lively discussions here.

- Our *Members Showcase* this time comes from **Ceri Hughes** from *KMPG*. Ceri will be sharing experiences and insights around enabling the magnet for talent as they work to build their learning and knowledge function.

To maximise the connections you can make, we are pleased to offer ALL members 3 places at this event.

We expect this event to be popular, so please [book now](#).

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28 June - Research project: Building change-ready, change-able teams

This project will be led by **Dr Sharon Varney**, *Henley Forum* & **Dr Alison Carter**, *Institute for Employment Studies*

Understanding how to develop change-ready, change-able teams stands to benefit *both* organisations *and* the people involved. This research project will explore the contextual conditions and personal attributes that contribute to change-readiness and change-ability at a team level.

We're looking for established teams who are already involved in change and have some experience of working together. The teams may be at different stages in the change journey.

Benefits: Our research projects help participants make more of the work they're already doing. Participation offers individual and organisational development.

Dates: The scope and detailed approach will be agreed with participants at a kick-off workshop on Thursday 28th June. A second 1-day workshop on Tuesday 27th November will share emerging findings.

Got a question about this project? Contact sharon.varney@henley.ac.uk

[Book now](#) – and by 20th April at the latest.

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10-11 July – Advanced Course in Knowledge Management

Our popular Advanced Knowledge Management programme returns in July. We've refreshed the programme this year and Chris Collison has taken the helm. If you attended more than 3 years ago, maybe it's time come back for a refresher?

Member organisations have TWO places included. Additional places are available at a special Member's rate. It's first come, first served, so please [book now](#).

More info: see Advanced KM course flyer attached to this email

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Action Learning - virtually

Led by experience Action Learning facilitator: **Michael Craven**, *Henley Forum*

Action Learning is seeing a resurgence of interest. This year we are developing the potential of Virtual Action Learning – giving even more people the

opportunity to create maximum knowledge value from their Henley Forum membership. We would like to encourage you to join a set even if you haven't taken part before.

Logistics: We will meet virtually – so taking part is both cost and time effective. There are a maximum of 8 members per set. 5 x 3-hour meetings a year. Just 15 hours with huge personal development potential.

More info in the 2018/19 programme. [Book now](#) – and by 20th April at the latest.

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Guest places

To increase your opportunities for networking, we have a handful of Guest Memberships available at our Members' events on 18 April and 27 June.

If you have friends in other organisations who'd like to discover, first hand, what the Henley Forum is all about, then please contact [Marina Hart](#). Guest memberships are strictly limited and cost £175 +VAT for the day. (Yes, we know it's great value).

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How to book your places

If you're interested in attending any of our projects, programmes, or events, please speak to your local Henley Forum co-ordinator. If you're not sure who that is, just [email Marina](#). Marina can also help you if you have any questions.

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We look forward to working with you at Henley this spring and summer.

From the Henley Forum team